390	32									
K	No. 5 Ring Roa	ad LISP II, Brgy. L (049) 545-7166 t	<b>SE PHILIPPINE INC.</b> a Mesa, Calamba City, Laguna o 69	INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim						
				- Baltiman	rol No.: 39 <b>3</b>		Date Issued:	21 03 03		
Custom	ner	EPSON IJP	¥	Attention To Mr. Gerald De Guzman						
Item Co	ode - J. K. J. W. J. K. J.	5150864-01		Depa	Department PRODUCTION					
Item De	escription	INDIVIDUAL E	BOX	Date	Date of Detection 21 03 02					
Job Ord	der Number	WO-DRS21-L	-00034-1-3	Section Detected QA - IN LINE						
	ILLI	USTRATION O	F THE PROBLEM		Major					
	E	P	SON	Lot Quantity (pcs.) Reject Quantity (pcs.) Reject Percentage  11,020 32 0.29 %  Nature of Defect:  BLOTTED PRINT  Requirement:  Text should be readable  Actual:  Registered mark is totally not readable						
	EXC	EED A	OUR VISION							
	NO. OF OCCURRE	ENCE	DISPOSITION		AREA OF OCCURRENCE / ORIGIN CO					
	First Hold				Slotter Gluing		g Material			
	Recurrence		Special Acceptance		EQOS	Vertic	al	Dimension		
1000	No.: 2		For Rework		Diecut	Other	s:	Appearance		
	Date: 21 03 02		Reject / Disposal	-	Detaching			Process / Method		
	Issued by		Checked by		Approved	v in the second		Received by		
\(\frac{1}{2}\)				QA Asst. Manager Head/ Sup				Gerald De Guzman Head/ Supervisor		
to-di			I. INVESTIGA	TION / /	e de la production de la company de la c					
	DIRECT CAUSE: (Ar	nalyze the reaso	on of occurrence, why it happened?)		INDIRECT CAUS	E: (Analyze the re	ason of occur	rence, why it leaked?)		
System / Training	Why 1: Why 2: Why 3: Why 4:			Why 1: Why 2: Why 3: Why 4:						
-	Why 5:			Why !						
sg	Why 1:			Why						
Design / Toolings	Why 2:			Why 2						
J/ug	Why 3:			Why 3:						
Desi	Why 4:			Why 4	1:					
	Why 5:			Why s	5:					
<del>w</del>	Why 1:			Why	1:					
Process / Material	Why 2:			Why :	Why 2:					
SS / N	Why 3:			Why 3:						
Proce	Why 4:			Why 4:						
	Why 5:			Why 5:						

## No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

## INVESTIGATION REPORT FORM (IRF)

	Fax No. (049) 54	5-6302			(*)					
					FINAL CON	CLUSION			a di	
	- O	CCURRENCE	ROOTCAUSE		OUTFLOW ROOTCAUSE					
IMMEDIA	TE ACTION: (A	ction to be done to	o contain/ tempora	ry correct the prob	olem found)	CORREC	TIVE ACTION: (/	Actions to be done to ensure that the	problem will not	happen again)
A. Sorting Resu							Actions to be	done to eliminate recurrence		Who / When
	Loca	ition	Total Stock	NG	Total Good					
RM	RM									
WIP	WIP					System				
FG										
B. Orientation							- 14			
Date		Time				Design /				
Title						Tools				
dees										
C. Reworking										
Rework Quan	tity					Process				
Total Good										
Rework Perce	entage (Good)	estate Navardanta Villa			W. 1000 C. 100					
II. QA R	OOTCAUSE V	ERIFICATION	N (To be filled o	out by QA In-c	charge)	Date Conduc	ted:	PIC:		
		Identified I	Rootcause					Recommendation		
)						)				
T A			III. CORRE	CTIVE ACTIC	N VERIFICATI	ON (To be fil	led out by QA I	n-charge)	11	
		Chec	cked by	Date	Implen	nented?		Remarks		10
1st Verificati	on of Action				[ ]Yes	[ ] No				
2nd Verification of Action				[]Yes	[ ] No					
3rd Verificati	on of Action				[]Yes	[ ] No				
Effectivenes	ss of Action				[]Yes	[ ] No				
Note: If no s deliveries or	ame defects / p	problems occu n of action still	rs for 5 consect not yet impleme	utive deliveries ented, Investig	s, corrective ac ation Report st	tion is conside nall be re-issu	ered effective / c ed to the affecte	losed. If the same problem oc d department to provide new	curs within 5 cimprovement	consecutive action.
	(1) (1) (2) (1) (1) (1)				IV. CLC	SURE				
Status:		Remarks:			Appro	ved by:		Process Owner Acknowled	Igment: (Rece	iving Section)
Closed										
Still Open	CANCE	- MET	REVECTION (EQOS)	QA Su	pervisor	QA Ass	t. Manager	Line Leader	Departn	nent Head
Re-Issue IRF		IHKGET (	(twos)	Date:	AND			Date:	Date:	



MIL

PR-001-F04-REV 01

Customer: EPSON PRECISION ITEM CODE: 5150		NES INCORPO							
5150			DRATED - IJP		1/1	JOB ORDE			
	8640	1				WO-DR	S21-L-00034		
Item Description : Individu				11111					
QTY: <b>4000</b>	DELI	VERY DAT		CREATE		DATE RELEASED:			
4-		2021-03-0	3	De guzman	, Jhoana Man	tos	2021-02-	24	
Raw Material Code:		ty To Ove	: Size:		Actual	: DR#	: SUP	PPLIER:	
874x918 CF TX200		2000	EHL		8000	16621		G	
	15								
					+				
Tooling Reference # <u>E4.1</u>	-135	Con	trol/Batch #:			RM Issued B	y: OaH	3/2	
COCESS / MACHINE	DATE	START	ME FINISH	GOOD	TRIAL RUN	REJECTINHOUSE	TED QTY SUPPLIER	INCHARGE	
1. EQOS	3/2			2000	G R			DHITMA	
2. DIECUT ETERNA NOS	3/2			2000	G R			55B	
3. DETACHING 1	3/2		g.	3,450	G R	_	-	WARDEND/O	
4. GLUING SD1800	3/2	reed village as	e Sou Sapple Book on	3450	G R	e saga same		Ambel Your	
5. LOT NUMBERING	03/02			4000	G R			Darrel	
6. SCREENING				2000	G R	168		Joshua/Grand Jessie/Jeric Dave Jonna	
	03/03	96:13	06:44	1118	G R	137		Munt / Euril	
8.				28/9	)				
9.									
10.					<b>,</b> \				
		nisk	REJECTIO	N HISTORY	4 (E) (1)				
3680 transferred to	QH- sho to Q.A	vlotle 3/3 - Anien	3/5			ATT	nove.		
REMAN	1.0		INDIVI	DUA Ja	Bis	L. GL			

Model: N/A

Qty.:

Remarks: